

## Windows 7 compatibility with masterCONFIGURATOR

On Windows 7 Enterprise systems the masterCONFIGURATOR shows some compatibility problems.

Seen compatibility problems:

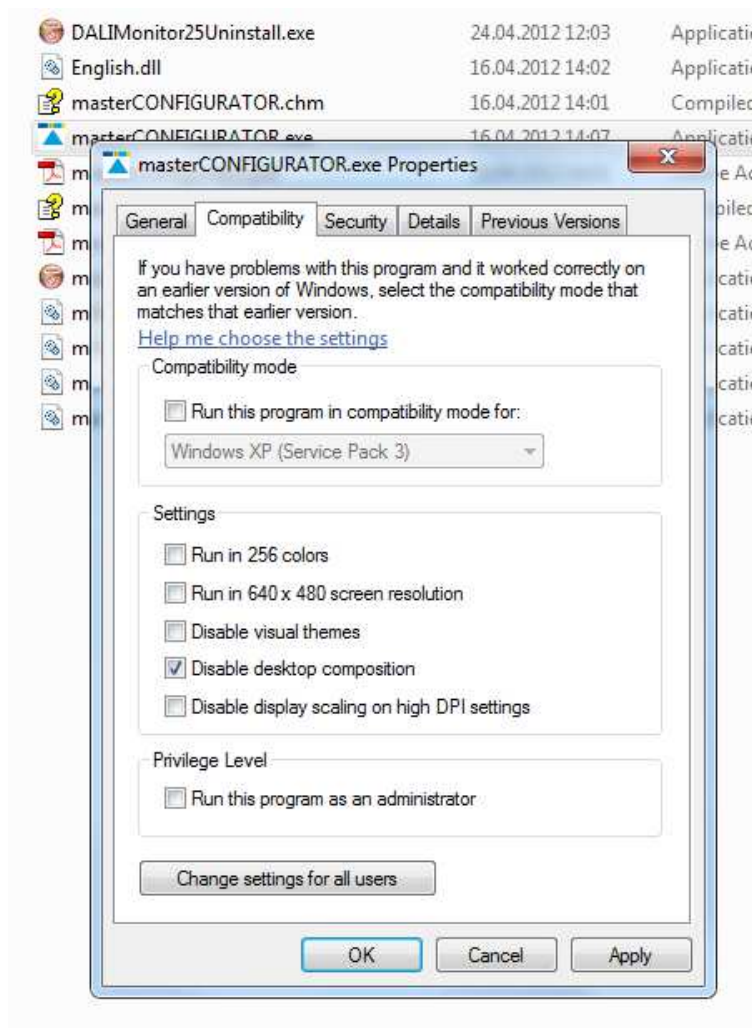
- > Parts of the program window are not shown or on the wrong position.
- > Text parts are on the wrong position.
- > The menu bar is not working or causes a shutdown of the program.

### Solution 1: Change compatibility settings

If such problems occur, the compatibility settings have to be changed.

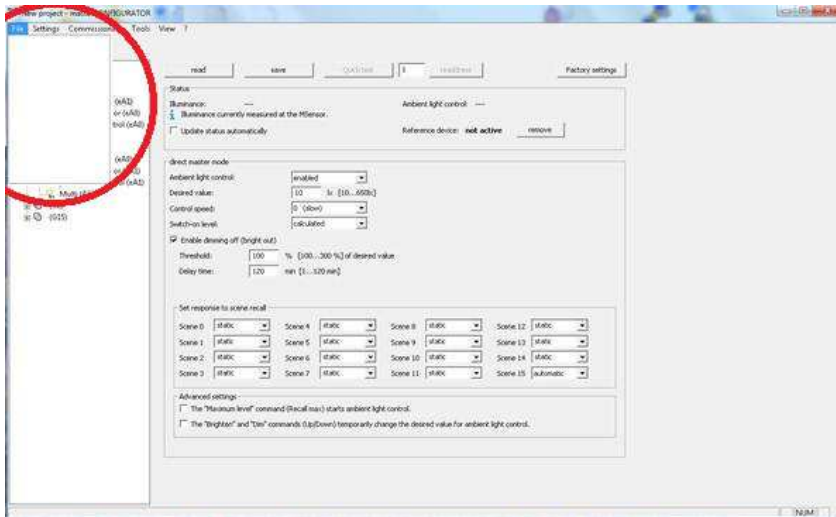
The compatibility settings can be changed by “right click” on the masterCONFIGURATOR shortcut and selecting properties.

The compatibility settings should be changed to “Windows XP (Service Pack 3)”, see screenshot below.



## Solution 2: Change theme

If menus are empty (see screenshot below) the Windows theme must be changed.



The theme can be changed at  
 Control Panel > Appearance and Personalization > Change the theme

Often the theme "Windows 7 Basic" is set. This must be changed to "Windows Classic" (see screenshot below)

